

Fund Participants and Employers:

As you know, the Fund office made the difficult decision to temporarily close on March 18, 2020 due to the Coronavirus COVID-19 pandemic. We are happy to report that the Fund office reopened on June 1, 2020.

While the Fund office was temporarily closed, we took the necessary actions to ensure that critical functions were uninterrupted. Pension payments continued to be deposited and applications were received and processed. We responded to all health benefit eligibility calls and health benefit claims received electronically were processed.

However, due to the temporary closure, the Fund office currently has a backlog of mail that we are sorting through and prioritizing. You may experience delays in processing while we work through the backlog over the next several weeks.

As always, our highest priority is to provide excellent service to the participants that depend on us, while still ensuring the safety of our employees. Accordingly, we have implemented numerous safety measures to ensure the health and well-being of our employees, including staggered morning and afternoon shifts in order to limit the number of employees in the office at any one-time and to maximize distancing of workspaces. As a result, our call center is 50% staffed during each shift, and therefore participants may experience delays when calling the Fund office.

We appreciate your patience and thank you for your understanding.

Sincerely,

The Fund Office